

# PROFESSIONAL SERVICES

## SUNY ULSTER OFFERS A VARIETY OF ON-DEMAND TRAINING TO RESPOND TO YOUR COMPANY'S NEEDS.

Meet with us to learn how you can tailor programs that will fill skill gaps and help your employees and your company grow. Our instructors are trained consultants with real-world experience who create a communication connection with working professionals and adult learners.

### POPULAR TRAINING PROGRAMS

- Management Skills for Frontline Supervisors
- Communications & Interpersonal Skills
- High Performance Work Teams
- Coaching Employees for Behavioral Change
- Dealing with Negativity
- Time & Organizational Management Skills
- Customer Service Excellence
- Effective Business Email Communication
- Sharp Sales Training
- Legal Issues in the Workplace
- Lean Manufacturing
- Project Management
- Microsoft Visio
- Blueprint Reading
- OSHA Safety Training  
Most OSHA required courses (Fall Protection, Hazard Communications, Scaffolding, Respiratory Protection, et al)
  - OSHA 30-Hour
  - 10-Hour Construction
  - General Industry Standard
  - Hazwoper
- First Aid / CPR / AED

SUNY Ulster is an approved provider for Continuing Education for New York State Licensed Professionals. Courses are found in this brochure that provide CEUs and Contact Hours for Architects, Engineers, Land Surveyors, Water Operators and CASAC practitioners.

SUNY Ulster also offers CEU courses for certifications for North American Board of Certified Energy Practitioners (NABCEP) and for the Building Performance Institute (BPI).



To learn more give us a call for assistance.  
Contact Barbara Ann Livermore Reer 845-802-7171 or reerb@sunyulster.edu